

**PACRAO presentation by Dr. Soraira Urquiza, President of PACRAO**

- Encourages us to get involved with PACRAO – membership is \$125/ year for institution with unlimited staff members
- Remember their regional conference is closer to MT than national conference
- And you never have to explain what you do at regional conferences
- The PACRAO annual meeting is Nov 6-9 in San Diego this year
  - \$440 for conference
  - They have PACRAO Pals for first time attendees with member/unofficial mentor
- They also offer monthly seminars from presentations to more informal chats
- You can post/review job positions
- Leadership Development program for new professionals
  - Cohort based with select books and targeted to get those involved more at leadership levels
- There aren't a lot of members from Montana and wanted to remind us that their conference feels more personal than AACRAO with the opportunity to make easier connections with colleagues.

**Residency appeals discussion with Hannah Tokerud – Associate Legal Counsel at OCHE**

- Working on framework and case law from Fall 2021 reviews
- Students have to be able to overcome here for education or full-time enrollment – need to be able to overcome presumption
- Need case by case analysis
- Examples:
  - Applicant has taken all steps but driver's license – have been lenient if cite COVID delayed it
  - Lack of financial independence or adequate documentation – pretty strict on this
  - Self-employment can meet full-time permanent employment exemption
  - Absence of more than 30 days for COVID, temporary seasonal work may not sever ties
  - Spouse of members of armed forces
  - TA issues – can they apply for residency?
- Please call us – we want to talk through situations with us
- National Guard Tuition waiver
  - If eligible for waiver, then eligible for in-state residency rate (exception within residency policy)
  - Not automatic reclassification of residency - still have to establish
- Tony from MSU & Heather from MSUB are co-chairing the MACRAO residency group
  - MSU is trying to reach out to students that are in-state on exemption to try to get them to work on establishing themselves
  - Campuses are trying to create themes of consistency
    - Review facts/policy & consistent language for letters
    - Work on training for staff and consistent messaging within the institution
  - MSU is working on a monthly residency summit across UG admissions, Grad admissions & registrar to review cases
  - Working on language on how a student establishes residency language
    - MSU has tension of taking 15 credits/go full-time pull but part-time language in residency policy

- Need clarity on remote work for establishing residency
- What about the previous MT resident moving back to MT after time away established out of state
- Residency Policy update
  - Veteran Choice Act language needs updated
  - Needing formal and informal guidance

## Data Discussion with John Thunstrom & Eric Meredith from OCHE

### Postsecondary Data Partnership (PDP)

- 1<sup>st</sup> generation student questions are being added to Apply MT application
  - Is this data item collected by everyone & if so where is it at in banner/SIS?
    - Varies – SPAIDEN legacy, SGBSTDN – education level
  - Appears there are different definitions across the campuses – need to agree on what we are using
    - TRIO, PDP, and Blackfeet Community College uses tiers of generations – 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> generations
  - Will talk to banner folks about where it should go
  - Timeline of Apply MT application is ready for testing – can we get it adjusted to load into specific tables with Axiom loads? And then campuses need to adjust their paper and other online applications to include these questions & get them loaded into banner/SIS consistency
  - Need to agree on language and where to put into banner/SIS
  - Question – is this on FAFSA? Is that being loaded into banner/SIS?
    - Sounds like it requires lots of filtering to determine if 1<sup>st</sup> generation or not
- Eric has submitted the MUS campus' cohort files & it has been accepted but won't be certified until course file is in and he's still working on that
  - 1<sup>st</sup> generation is not included right now – it is not required
  - Has found some null admit codes – SARADAP code and ADMT code in OCHE data warehouse
  - Eric will send code so we can monitor at campuses
  - May need to review processes at admissions to better populate & maybe require changes in processes

### Documentation of Co-Requisite courses

- Please update and review current math/English courses and let Eric know

## CAMPUS UPDATES

### Great Falls College MSU

- Working on a couple of new programs for fall, some leadership & staff changes
- Dual enrollment numbers are up
- Have accreditation visit in April
- We are surviving

Rocky - n/a

### MCC

- Carla Cummins is new Registrar

- Accreditation visit in April

#### MSUB

- Many office retirements and staffing shifts
- Leadership focused on graduation and retention initiatives – being flexible and planning/prepping/adjusting
- Admissions working with other MSU campuses on new Admissions CRM & Retention CRM (Navigate)
- Ready for orientation – it is not tied to registration anymore

#### Dawson

- Accreditation visit in April
- Graduation prep
- Moving to EdReady for placement instead of Accuplacer (UM as well)
- New president search
- Loss of staff

#### FVCC

- New college center opening in the fall with gym and theater
- Sharon is retiring after 38 years and Admissions retirement coming soon

#### BCC

- Search for new president
- Working on graduation prep
- Group working on tribal colleges and measuring outcomes with NWCCU

#### MT Tech

- Registration event – working on summer/fall schedules
- Graduation prep – it will be outside this year!
- Janet leaving after 11 years

#### UM Western

- 2<sup>nd</sup> year with staff shortages
- DegreeWorks soft launch this spring with full fall launch
- Moved to Banner 9 cloud
- New Administration/Exec staff – good positive energy

#### UP

- Staffing changes – Brittany moved from Registrar to COO & Ashley Interim Registrar and Drew Asst Registrar
- 1000 spring headcount was an increase from fall
- New programs
- Looking for student success software

#### Carroll – n/a

#### UM

- Registrar moved to new space – vault and staff – sharing residence hall space
- Revamping commencement – more contemporary/sound/lights

- Working on Ellucian consultant process for Banner modernization – move to more baseline and BDM, etc.
- Working on RFP to replace CourseDog for curriculum/catalog & scheduling software
- Working on parts of term with Fin Aid
- Quottly – unique classes – hoping to expand
- New hires in Admissions
- New Provost in the summer from AZ State
- Working on SEM
- Admissions has new director (John) and Assoc Direct of Evaluators (Briggetta)

#### MSU

- Commencement changes with photographer – scramble to find new vendor
- Working on Navigate Retention CRM
- Staffing challenges – turn over/hiring/housing crisis with current salaries

#### Helena College

- Graduation – keeping abbreviated and personal ceremony this year
- New cosmetology program – only public school in the state with one – redesigning spaces

#### **GUEST SPEAKER – MARK WILLMARTH – MAKE IT GO AWAY**

- Reminded us that change is uncomfortable but it is amazing what we can do when we change
- Reminded us to try to find a work/life balance
- Ask ‘how are you doing’ not just to do but your staff/family/etc. – we all need mental health selfcare as well as grace/empathy for others when everyone’s experience is different?
- We choose to be on the fast pace – how do we step away & unplug and slow down
- Remember people are hurting more than we know!
- You can choose courage or you can choose comfort. You cannot have both. – Brene’ Brown
- Stress Management is intervention....
- Self-care is prevention...what does that look like for you? Are you there for yourself?
- Be in the moment
- Find 1 thing to do to stay healthy as a starting point
- It is okay to say ‘I can’t do right now’
- As you lead for example, others follow your examples

#### **Business meeting**

##### New Business

- Will start having monthly topic meetings the 3rd or 4<sup>th</sup> Thursday at 9 a.m. – dive in to topics, share with others
- April topic – AACRAO take-aways

##### Next meeting Fall 2022

- Face to face and virtual in Billings
- Tentatively Oct 6-7 or Oct 27-28

##### Treasurer’s Report

- Checking \$18,591.39 and CD of over \$10,000 still renewing for 3-month term
- Tony moved to approve report, Troy seconded – motion carried

## Fall 2021 minutes

- Troy moved to approve minutes; John seconded – motion carried

## Elections

- Secretary/Treasurer – Dena Wagner-Fossen – motion by Ashley, second by Tony, motion carried
- Technology Officer – Troy Morgan – motion by Ashley, second by Leslie, motion carried
- President – Virginia Boysun – motion by Tony, second by Ashley, motion carried
- President Elect – Keegan Fosse – motion by Virginia, second by Tony, motion carried

## Bank authority

- Tony moved to approve both Dena Wagner-Fossen & Virginia Boysun to have signing authority on the MACRAO accounts with First Interstate bank and remove all other signers. Second by Ashley. Moved approved.

## Other topics:

- Members liked the change to agenda – maybe campus updates later
- Better for virtual meeting to be shorter
- Membership looking forward to monthly concentration meeting topics – creates focus and more contact with each other
- Need to work out new monthly topic meetings details – should we record, what software platform should run the virtual meeting – coordinate with Troy or host with whatever platform you have on campus, maybe presenter could create a 'talking points/take away' to send to MACRAO membership for those who can't attend

Respectfully submitted by Dena Wagner-Fossen, Secretary/Treasurer